



## Quality Policy

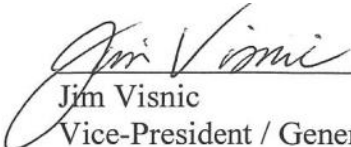
The Westchester Plastics associates are committed to consistently meeting the customer's expectations for quality products and services while maintaining a focus on safety and regulatory compliance utilizing Good Manufacturing Practices. Creating a partnership with our customers is the key to our **CUSTOMER FOCUSED QUALITY**.


### Quality Philosophy

Westchester Plastics is a world class provider of tolling services in North America. As such, the foundation for our **CUSTOMER FOCUSED QUALITY** are our core values:

- Continually improving our processes through measuring and monitoring of performance to generate data to drive decisions.
- Strive to consistently meet our customers' expectations in the areas of material stewardship, delivery, yield, performance, packaging, satisfaction and regulatory compliance -In Spec, On Time, In Full.
- Work as a team with our customer s to understand their expectations and translate those into quality objectives.
- Maintain strong communication systems that foster teamwork to maintain our strengths and identify opportunities for improvement.

*This quality policy has been formulated and approved by the management of the Westchester Plastics group in conjunction with the operations personnel. It is reviewed with all new employees during orientation training as well as in fresher training with all employees on an annual basis. It is reviewed annually to assure its continuing suitability to the processes.*

  
Jim Visnic  
Vice-President / General Manager

  
Bob Blasko  
Director of Operations

February 20,2020